



Enhance Customer Experience with Xima's AI Messaging Bot

Introducing Xima's AI Messaging Bot—a powerful, conversational AI agent designed to streamline customer interactions, free up human agents, and future-proof your contact center by keeping ahead of evolving demands.

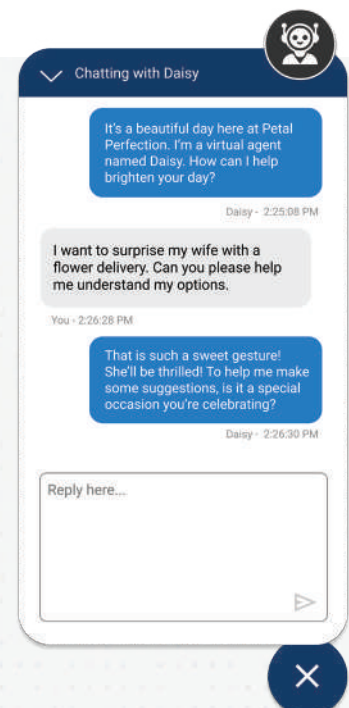


Why Do You Need AI In Your Contact Center?

- **Offset labor costs** by automating routine inquiries
- **Reduce wait times** and improve customer satisfaction
- **Free up human agents** for more complex, high-value customer interactions
- **Future-proof your contact center** with cutting-edge AI-powered automation

Xima's AI Messaging Bot: Features That Set It Apart

- **Custom Knowledge Integration** – Train your AI using your own company data
- **Intelligent Website and Document Crawling** – Automatically extract key information
- **AI Agent Persona** – Match your brand voice and interaction style
- **User-Friendly, Self-Service Interface** – No need to wait for a developer to get setup
- **Advanced AI Performance Analytics** – See the ROI of Xima's AI in real-time



What's Next From Xima AI

- **Enhanced Call Transcriptions** – Real-time and historical transcriptions with AI-powered sentiment analysis to help improve decision-making.
- **Xima Copilot and Agent Assist** – Query AI to search the knowledge base and complete tasks like scheduling appointments or creating support tickets with real-time coaching.
- **AI-Powered Voice Assistance** – Conversational and knowledge-based AI voice assistants.
- **Xima GPT for Managers** – AI-powered prompt-based tools for managers and AI monitoring of contact center performance.



Get Started Today

Don't get left behind. The future is here and Xima's AI Messaging Bot is leading the way to more efficient contact centers that strengthen the customer experience.

Proven Support and Customer Success

Contact us to learn how Xima's AI Messaging Bot can help streamline your business.

